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நல்கு நில்கு செல்குக்கிற்கு பி நல்கையை பரிட்ணத் நிலைவ Pepartment of Examinations, Sri இந்து நல்ல தெல்குக்கும்	1 657 Para opposite the stand Para Department of 1960 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ලංකා වගා ස්ක්ෂ්ඨ යා	の を は の の は の の は の の は の の は の の は の の の の の の の の の の の の の	තරම්න්තුව සිංහ ලෙස කොස්ස්ක්ස්, Sri Lac pris කිරීම කිරීම සිංහ pris කිරීම කිරීම සිංහ	October 18 වන්නේ 1 වේ. නා ika Department of Exam වතපමුණදාව වූ ලංකා විභා අත මුහන්නෙන්ට පුරිධකය	ත් වුනාක්තිකත්ව භාවලයා Dri Lanka ක පාර්ථික්වරින්ලම් ලේ වුම්කාලක්තිකාර
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nstructions:					The Paris	
* Answer all question	s on this question			Index No.:		
paper itself.			F	or Examiner's U	Use Only	
Write your Index		For pa	per I		Signature	Code No.
the space provided Select the correct or		Q. Nos.		1st Examiner		
From 1-30 and wr		190000000000000000000000000000000000000	Mario	2nd Examiner		
the dotted line giv		01 - 30		Addl. Chief		
Write short answ	95.2112	31 - 50				-
from 31-50 on the		TOTAL		E.M.F.	Maria Interna	-
Each question care	ries two marks.			Chief	Carlo and accolored	of service and a service and
G - Social me From the above, (1) A, D, C, G	what is the opti	ion that co	B, D, I	only services? E, H	(3) B, D,	
(4) D, E, G, H			D, F, C	i, H		(
2. Some inputs use	d for production					
A - Land				npetency		
C - Staff E - Knowled	ge.		O - Info	repreneurship		
G - Raw mate			H - Inve			
From the above,					muts?	
(1) A, D, E, F			B, D,		(3) B, D,	FH
(4) C, E, F, G		(5)	C, F, (6, H	(, =, =,	(
. A company's abi	lity to form a joi	int venture	with a	foreign party rer	precents alan	
(1) threat.			strength		(3) weak	neco
(4) opportunity.				and a threat.	(J) Weak	
. What is the mir	nimum number o	f sharehol	ders rec	uired to form a	Private Limite	(ed Company
(1) 1		(2)	2		(3) 2	
(4) 7		(5)	10		(3) 3	
	egy that a compa	INV HERE 1	n taka	ontacl C		(
. A business strate	egration.	(2)	horizon	tal interest		
(1) forward into	0	(5)	conglor	tal integration.		cal integration
2.00			100	Control of the Contro		

AL/2024/32/E-I

6. The following table shows some stakeholders and their interests in a business.

Stakeholders	Interests		
(i) Creditors	A- Employment generation		
(ii) Shareholders	B - Job Security		
(iii) Government	C - Financial stability		
(iv) Consumers	D - Returns		
(v) Employees	E - Value		

What is the option that correctly matches the interests according to the order of business stakeholders given above?

- (1) B, A, D, E, C
- (2) B, D, A, E, C (5) D, C, A, E, B
- (3) C, E, A, D, B

(4) C, D, A, E, B

7. The following table shows some government income sources and collecting authorities.

Income sources	Authority	
(i) Rates	A - Department of Motor Traffic	
(ii) Tariffs	B - Department of Inland Revenue	
(iii) Advance Personal Income Tax (APIT)	C - Department of Immigration and Emigration	
(iv) Emission Test Charges	D - Local Authorities	
(v) Visa fee	E - Sri Lanka Customs	

What is the option that correctly matches the collecting authority according to the order of income source?

(1) A, D, C, E, B

- (2) A, E, B, D, C (5) E, D, B, A, C
- (3) D, C, B, A, E

(4) D, E, B, A, C

8. From the following, select the key entrepreneurial characteristic that an entrepreneur should possess to convert environmental opportunities into reality.

(1) Leadership

- (2) Innovation
- (3) Persistence

(4) Passion

(5) Self-motivation

(.....)

9. From the following, the funds collected by a unit trust is deployed in

- (1) fixed assets of companies.
- (2) credit facilities for companies.
- (3) current and savings accounts.
- (4) investment portfolio.
- (5) financial institutions for a fixed interest rate.

(...,..)

10. Following are some characteristics of enterprises.

- A Niche market focus
- B Global operations
- C -Market dominance
- D Self-employment
- E Decentralised decision making
- F Informal structure

G -Autonomy

H - Limited access to capital

From the above, what is the option that correctly contains characteristics of only Micro, Small and Medium (MSM) enterprises?

- (1) A, C, D, G, H
- (2) A, D, F, G, H
- (3) B, C, E, F, H

- (4) B, D, F, G, H
- (5) C, D, E, F, G

11. Real Time Gross Settlement System (RTGSS) of the Central Bank of Sri Lanka is

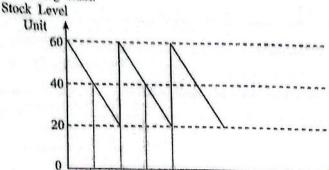
- (1) an off-line fund transfer system.
- (2) an electronic fund settlement system.
- (3) a cheque imaging and truncation system.
- (4) a scripless securities settlement system.
- (5) a scripless securities depository system.

L/2024/32	L/E-I	-3- 2493	Index No.:
(1)	nnity principle of ins building insurance. motor insurance.	urance will not be applicable for (2) marine insurance. (5) life insurance.	(3) fire insurance.
(1)	Broader coverage Better visualization	not an attribute of printed media? (2) Delayed feedback (4) Personal interaction	· (
	Geographical scatteri	•	
14. Which	ch aspect of logistics	involves the process of moving good	is from customer back to the
Belle	r for recycling purpo		(3) Distribution
(1) (4)	Inbound Reverse	(2) Outbound	(3) Distribution (
		(5) Third party	
15. Whe	n the Sri Lankan ru cates the general effe	pee depreciates against the US Doll ct to the import and export quantitie	lar, select the option that corrects of Sri Lanka.
	Imports	Exports	
(1)	Increase	Decrease	
(2)	Increase	Increase	
(3)	Decrease	Decrease	
(4)	Decrease	Increase	
(5)	Increase	No effect	
-	Agents	Role	es
-	i) Del credere agent	A - Connects buyer and seller	
_	i) Auctioneer	B - Buys or sells goods under one	
-	i) Broker	C - Guarantees to pay for goods so	old on credit
(i	v) Commission Agent	D - Arranges sales of goods to the	highest bidder
	v) Factor	E - Buys or sells on personal desir	re
Wh abo	nat is the option that ove?	correctly matches the roles according	g to the order of agents given
(4)	B, D, E, C, A D, C, A, E, B	(3) D, C, E, A, B	(3) C, D, A, E, B
(1)	nat is the managerial so Monitor Disturbance handle	(2) Spokesperson (5) Resource allocate	(3) Figurehead
18. Co	onsider the following Statement A: One	of the main objectives of a business	is to utilize resources in an effic
	Statement B: One	of the main objectives of a business y cost.	is to maximize customer satisfac
Fro (1) (2) (3)	Statement B: One at an om the above two st) only A is correct.) only B is correct.	atements,	is to maximize customer satisfac

(5) while both A and B are correct, A is not elaborated through B.

AL/2024/32/E-1

19. Consider the following chart.



According to the above chart, what is the inventory quantity in units that will assist to continue the production of an organization if the ordered quantity has not been received on time?

- (1) 20
- (2) 30
- (4) 50

20. Following are some of the parties who are involved in a physical distribution channel.

A - Wholesaler

B - Factory

C - Retailer

D -Agent

E - Customer

The correct sequence of a physical distribution channel would be (1) $A \rightarrow B \rightarrow C \rightarrow D \rightarrow E$.

- (3) $B \rightarrow A \rightarrow D \rightarrow C \rightarrow E$.
- (2) $A \rightarrow B \rightarrow D \rightarrow C \rightarrow E$.
- (5) $C \rightarrow A \rightarrow B \rightarrow D \rightarrow E$.
- (4) $B \rightarrow D \rightarrow A \rightarrow C \rightarrow E$.

(.....)

(.....)

21. Some goods are given below.

- A Furniture
- C Magazine
- E Refrigerator
- G Bread

- B Smart phone
- D Jewellery
- F Soft drinks
- H Television

From the above, select the option that correctly includes only shopping goods.

- (1) A, B, C, G, E (4) C, E, G, H, F
- (2) A, B, D, E, H
- (3) C, D, G, H, E
- (5) D, E, F, G, H 22. What is an example for an internal and direct source of funds of a business?
 - (1) Retained profits

- (4) Venture capital
- (2) Ordinary shares (5) Trade credits
- (3) Factoring

23. From the following, the type of the domestic debt that was recently restructured by the Government of Sri Lanka is

- commercial papers.
- debentures.
- (3) treasury bills.

- (4) treasury bonds.
- (5) bank loans.

(.....)

The process of locating, identifying and attracting suitable applicants for a job is called as

(1) selection.

(2) planning.

(3) recruitment. (5) retaining.

(4) confirmation.

(.....)

25. The following table shows some financial information of a business.

Description	Jan	Feb	March	April
Opening Balance (Rs.)	10 000			?
Cash inflows (Rs.)	30 000	40 000	40 000	50 000
Cash outflows (Rs.)	20 000	65 000	40 000	45 000

According to above information, how much is the opening cash balance for the month of April?

(1) Rs. 15 000

- Rs. 10000
- (3) Rs. 5000

(4) Rs. (10 000)

(5) Rs. (5 000)

(.....)

-5-

26. The following table shows types of employees and descriptions of them.

Employee types	Descriptions		
(i) Casual	A - Work for an unlimited period		
(ii) Contract	B - Undergo a trial period		
(iii) Permanent	C - Work for a limited period		
(iv) Probationary	D - Work on a needed basis		
(v) Temporary	E - Work for a specific period		

What is the option that correctly matches the descriptions in the order of employees types?

(1) A, D, E, B, C

- (2) A, E, C, B, D
- (3) D, E, A, B, C

(4) D, E, C, B, A

- (5) E, D, C, A, B

27. Select the correct indicator that reflects employees' job satisfaction.

(1) Promotions

- (2) Termination
- (3) Dismissal

(4) Transfer

(5) Absenteeism

(.....)

(.....)

28. Following are some characteristics relating to currency.

A - Tangibility

B – Global acceptability

F - High risk

D - Low divisibility

E - Intangibility

C – Remote accessibility

G - Low risk

H - High divisibility

Compared with physical currency, what is the option that matches only the characteristics of digital currency?

(1) A, B, D, E, G

- (2) A, C, F, G, H
- (3) B, C, E, G, H

(4) B, D, E, G, H

(5) D, C, E, F, G

(.....)

29. The following table depicts some terms in financial statements and their calculation methods.

Terms		Methods
(i)	Net profit	A - Net profit - income tax
(ii)	Sales revenue	B - Sales revenue - cost of sales
(iii)	Profit for the period	C - Opening stock + purchases + inward carriage - (value of outward returns + closing stock)
(iv)	Gross profit	D - Gross profit + operating income - operating expenses
(v)	Cost of sales	E - Cash sales + credit sales - value of inward returns

What is the option that correctly matches the calculation methods according to the order of terms?

(1) A, D, C, B, E

- (2) A, E, D, B, C
- (3) D, E, A, B, C

(4) D, E, B, A, C

- (5) E, D, A, B, C

30. Which of the following is a source of primary data?

- (1) Self-administered surveys
- (2) Government agency reports
- (3) Central Bank Reports
- (4) Department of Census and Statistics reports
- (5) Newspapers and magazines

(.....

(.....)

	2024/22/2 1		Confidential
AL	2024/32/E-I	= 6 =	
٠	Answer Question No. 31	to 40, by filling in the blanks with a soil	able word/words.
31.	(a) Reduction of energy w	vaste emphasizes sustainabili ainability,	ty whereas, equity emphasizes
	responsibility whereas	pulated minimum wage payment is an ex s paying more than the stipulated minimu onsibility of a business.	
32.		ages the money supply and fing and income.	while fiscal policy manages
		I sales revenue of a business is	
33.	according to the Part	nent could be either in verbal,	
	(b) A company limited by not be making	by does not issue shares	and its primary purpose will
34.		price of a product sold to customers is	
		n buying and selling securities on behalf of i companies should be registered at the Security.	
35.		manufacturing a large quantity of shirts is an ex	
		ques is used in process contr of quality of products is an example for o	
36.	••	gn (CAD) is used during the product facturing (CAM) is used during the product	
		stations which are arranged in a sequential of and machines are brought to the place of produc	
37.		a single brand for multiple products is an/a	

industry's total sales that is captured by a company is market

(b) Dividing a market into homogeneous groups is market and a percentage of an

AL	/2024/32/E-1 7	
38.	known as lease whereas to assets to the lessor at the end of lease per (b) Interest ratio is used to m	easure the ability of a company to pay interest on ratio is used to measure how efficiently
39.	(a) Skills required for employees on current joinew skills required for future career of the(b) An association formed by employees to prote	be can be enhanced through
40.	(a) The cost which remains unchanged with the cost that changes with the output is called(b) The processing of collected data all at one processing of data while receiving is called	e is called as processing and the as processing.
	(2)	nip is important for a country.
44.		
	(1) Buy one get one free (BOGOF)	Promotion mix
	(2) A personal visit to a potential customer	(A)
	(3) Sponsoring a cricket tournament	(B)
	(4) A personalized email campaign	(C) (D)
	(1)	analysing the financial statements of a company

AL/202	4/32/E-1 8
44. Na	me four contractual savings institutions in Sri Lanka.
(2)	
(3)	.,
(4)	
45. W	ite four benefits an employee can obtain from an employee performance appraisal.
(1)	
(2)	
(3)	
(4)	
46. M	ention four key functions of a Computer-Based Information System (CBIS).
100	,
A STATE OF THE STA	
	dicate four agency activities of the Central Bank of Sri Lanka.
)
350)
155)
(4)
100000	rite the full form of Information Technology related abbreviations given below.
) AI :
(2) www :
) LAN :
(4) VOIP :
49. N	ame four key parties involved in a letter of credit (LC) used in international trade.
()
(2)
(3)
(4) ,
1 CE 2000 - 1229	dicate four key factors a lending organizations would consider in a business plan when edding to grant a loan.
(1)
(2)
)
)
,	* * *
	the street
1	

8

Department of Examinations

G.C.E.(A/L) Examination - 2024

Subject code

32

Subject

BUSINESS STUDIES

Marking Scheme

Paper I

Question number	Answer number	Question number	Answer number	Question number	Answer numbe
01.	3		2	1	2
02.	2	n.	5	21	1
03.	A	12.		22	4
04.		13.	4	23.	
	1	14.	4	, 24.	3
05.	3	15.	4	25.	5
06.	4	16.	3	26.	3
07.	4	17.	2	27.	5
08.	2	18.	1	28.	3
09.	4	19.	1	29.	3
10.	2	20.	3/4	30.	1

O Special Instructions

02 Marks per answer

Total Marks 2 × 30 = 6

- Question no. 31 to 50, ½ mark will be given for each answer.
 - 31. a) Environmental, Social
 - b) Legal, Ethical
 - 32. a) Interest rate, Tax/ \underline{tax} and non-tax (The word \underline{tax} compulsory) or Government
 - b) Turnover, Withholding
 - 33. a) Written, Equally
 - b) guarantee, Profits
 - 34. a) Trade, Cash
 - b) Share brokering/ Brokering, Exchange
 - 35. a) Batch/ Assembly line, Job/ Order based
 - b) Statistical, Circles
 - 36. a) Designing, Production/Manufacturing
 - b) Product, Fixed position/ Fixed
 - 37. a) Family, Individual/ Personal/ Product
 - b) Segmentation, Share
 - 38. a) Financial, Operating
 - b) Coverage, Turnover
 - 39. a) Training, Development
 - b) Union, Bargaining
 - 40. a) Fixed, Variable
 - b) Batch, Real-time
 - 41.
- 1. Contributing development and growth of the economy
- 2. Utilizing regional resources
- 3. Increasing the standard of living
- 4. Earning of foreign currency
- 5. Developing Innovations and technology
- 6. Creating employment opportunities.
- 7.Developing / Encouraging social system development

. 42.

- A Sales Promotion
- B Personal selling
- C Public Relations
- D Direct marketing

43.

- 1. To know whether expected goals were achieved or not
- 2. To measure the success of the business
- 3. To compare operation performance and development
- 4. To identify future development opportunities
- 5. Risk management
- 6. To compare competitive advantages
- 7. To the financial management
- 8. To manage resources

44.

- 1. Insurance companies
- 2. Employee provident fund / (EPF)
- 3. Employee trust fund / (ETF)
- 4. Government service provident fund
- 5. Approved pension and provident fund

45.

- 1. To comprehend own competencies/ skills
- 2. To receive financial and non-financial benefits
- 3. Being qualified to be promoted
- 4. Training opportunities
- 5. To receive service satisfaction

46.

- 1. Data collection
- 2. Data processing
- 3. Data storage
- 4. Information distribution
- 5. Data given decisions
- 6. Data analytics
- 7. To control the performance of the system

47.

- 1. Management of government debt
- 2. Foreign exchange control
- 3. Functioning as a primary institution for small-scale, micro-scale financing

4. Management of employees provident fund (EPF)

5. Financial intelligrence servicy.

48.

- 1. Al Artificial intelligence
- 2. WWW World Wide Web
- 3. LAN Local Area Network
- 4. VOIP Voice Over Internet Protocol

49.

- 1. Importer
- 2. Importer's bank
- 3. Exporter
- 4. Exporter's Bank

50.

- 1. Project cost / Business cost
- 2. Potential profit / Future profit
- 3. Method of cash flows
- 4. Ability to repay the loan
- 5. Collateral requirement
- 6. Business strategies

General Certificate of Examination (Adv. Level)

Examination - 2024

32 - Business Studies

Part I

Question 01

- Amanda is an owner-manager of a fast food outlet. She sells healthy organic food while accepting orders via online. However, the sales volume of organic food has declined due to the country's economic instability, competition from foreign franchises and the legal restrictions on the use of plastic containers. Consequently, she decided to layoff some of her employees.
 - (i) (a) What is the production sector Amanda's business belong to? Give a reason (02 marks) for your answer.

Service sector

(01 mark)

Reason

Providing hospitality services through Selling foods

(01 mark)

(b) State two advantages and two disadvantages of Amanda being an owner-manager of the business. 8. Easy de condrol.

Advantages

- 1. Can start easily
- 2. Can enjoy all profits
- 3. Independent decision making
- 4. Fewer rules and regulations
- 5. Direct relationship with customers
- 6. Safety of confidential business information Ca Wind up .

 $(\frac{1}{2} mark \times 2 = 01 mark)$

Disadvantages

1. Difficulties in collecting capital

Easy

2. Individual decisions may not correct always Thego person &

3. Bearing losses alone

4. Management is difficult due to the complex role

(a) Name two characteristics of Amanda's business.

- Conducting the business via online 1.
- 2. Healthy foods
- 3. The owner acts as the manager of the business

 $(01mark \times 2 = 02 marks)$

- (b) State four ways that Amanda's business can contribute to the growth of the economy. (02 marks)
 - Contributing to Gross Domestic Production (GDP) 1.
 - Employment opportunities 2.
 - Contributing towards innovations 3.
 - Paying taxes 4.
 - Contributing to environmental protection 5.
 - Contributing to create a healthy community 6.

 $(\frac{1}{2} mark \times 4 = 02 mark)$

artmer	nt of Examin	ations - Sri Lanka	Confidential
(iii)	(a) Conside	ering the case, write two task environmental forces a	
	environ	mental forces that influence Amanda's business,	nd two macro
		iorocs that influence Amanda's business,	(02 marks)
	Close	Tack/ Immediate	
	1.	/Task/ Immediate environment factors Suppliers	
	2.	rr	
	3.	Customers (Consumers)	
	T00.50	Competitors	$(\frac{1}{2} \max_{k} \times 2 = 01 \max_{k})$
	Macro	lenvironmental factors	
	1.	Legal environment	
	2.		
	3.	T-1	all modern as a second
		g savidiment	$(\frac{1}{2} \max \times 2 = 01 \max)$
	(b) Indicate	two social responsibilities to be fulfilled by Amand	of a business
	the soc	iety.	
	1.	Creating employment opportunities	(02 marks)
	2.	Waste management	
	3.	Creating	
	4.	Community service	tion on di
	5.	Working environmentally friendly manner	SAM Lagar on o)
	6.	Dilan and I a fee and the and	and the second
		Community service Working environmentally friendly manner Von audidente of payment	$(01 \text{ mark} \times 2 = 92 \text{ marks})$
(iv)	(a) Accord	ing to the Food (labelling and advertising) Regulation	of 2005 in Sir
12.0	Lanka,	name four mandatory information that should be	tested on food
	packag	es.	(02 marks)
	1.	Stating ingredients clearly	. (92 10002)
	2.	Production batch number	
	3.	Date of expired	
	4.	Date of manufacturing	
	5.		
	6.	Manufacturer's name and address	
		Country of origin	
	8.	Storing instructions	
	0.	Storing instructions	$(\frac{1}{2} \text{ mark} \times 4 = 02 \text{ marks})$
	(b) Indica	te two reasons as to why foreign fast food franchi	ices should be
		ered as competitors to Amanda's business.	(02 marks)
		SPIL INCL	(or mides)
	1.	Producing similar goods	
	2.	Entering the same target market	
	3.	Acquiring a part of the target market	$(01 \text{ mark} \times 2 = 02 \text{ marks})$
6.0	(a) Dagger	the the impact of law of the	
(v)	100	be the impact of layoff for existing employees of this	business. (02 marks)
	1.	Lack of employee motivation	
	2.	Reducing the dedication of the employees	45.00
	3.	Reducing employee performance due to less produc	1270

Being frustrated the existing employees

4, 5. Increasing risk in job security

5. 6. Increasing the job stress of employees due to increasing the workload

b . 7. Cause to employee turnover and employee absenteeism

Mentioning 01 point - 01 mark Explanation - 01 mark

32 - Business Studies (Marking Scheme) G.C.E. (A/L) Examination - 2024 / Amendments to be included.

17

(b) Suggest two strategies Amanda can implement to recover the lost sales. (62 marks)

(Total 20 marks)

Taking steps to sell high quality products

Charging a lower price rather than competitors and providing higher service facilities like trade promotions

Focusing on selling products with Eco-friendly packages

4. Obtaining the service of specialized and polite employees

 Designing a working environment and surroundings to provide a greater value to the customer

Making changes in the food menu (menu engineering)

(01 mdrk×2 = 02 marks)

Sales promotion.

Total = 20 marks

Question 02

- 2. The legal advisor of Kalana and Akbar advised them to register their agri-business as a partnership. Recently, they received an order for value added tea. For the completion of this order, an additional investment of Rs. 5 million is required for which they are considering the following options:
 - admitting a new partner
 - forming a private limited company
 - obtaining a bank loan
 - (i) (a) Write four benefits Kalana and Akbar can enjoy by forming their business as a partnership. (02 marks)
 - 1. Easy to commence
 - 2. Easy dissolution
 - Can collect more capital
 - Ability to utilize different skills of other partners
 - Ability to share the liability
 - Increasing enthusiasm due to the collective liability
 - (b) Indicate two advantages Kalana and Akbar can obtain by registering their business as a partnership under the Business Names Ordinance, No. 06 of
 - business as a partnership under the Business Names Ordinance, No. 06 of 1918 in Sri Lanka. (02 marks)
 - Ensuring the legal ownership of the business
 - 2. Receiving recognition for the business
 - 3. Easy to obtain loans
 - 4. Ability to get the consumers' trust
 - Ability to resolve conflicts
 - Easy to convert into a company

 $(01 \text{ mark} \times 2 = 02 \text{ marks})$

(ii) (a) If the cost of production of agri-products increases, how does it impact the businessmen and consumers? (02 marks)

To the businessman

- Increasing the cost of inputs
- Decreasing sales
- 3. Decreasing profits

 $(\frac{1}{2} mark \times 2 = 01 mark)$

To the Consumer

- Increasing the purchasing cost
- 2. Decreasing living standard
- 3. Needs to find alternative products

 $(\frac{1}{2} mark \times 2 = 01 mark)$

- (b) Indicate the main criteria to be followed in admitting a new partner for a partnership in the absence of a partnership deed. (02 marks)
 - It requires the consent of all partners (Should be a collective decision)
 - Entering into the agreement related to sharing profits, introducing capital, and the information about liability

(02 marks)

(iii) (a) State two ways Kalana and Akbar can add value to tea.

(02 marks)

- 1. Taking steps to sell packeted tea
- 2. Increasing the quality of the products
- 3. Environmental friendly services
- 4. Market innovation (Tea toffees/ tea tablets)
- 5. Introducing special varieties (Flavoured, Taste)

 $(01 \text{ mark} \times 2 = 02 \text{ marks})$

(b) Write two services Kalana and Akbar can obtain from Sri Lanka Export
Development Board (EDB) to promote their agri-products in international
market. (02 marks)

1. Sponsoring trade exhibitions

- 2. Providing export marketing facilities
- 3. Advocacy services
- 4. Introducing new markets
- 5. Technological services

 $(01 \text{ mark} \times 2 = 02 \text{ marks})$

- (iv) (a) Explain four key ways that differentiate a partnership from a private limited company. (02 marks)
 - 1. Establishment
 - 2. Legality / legal personality
 - 3. Capital introduction
 - 4. Ownership
 - Management

- 6. Legal requirements
- 7. Tax payments
- 8. Decision making
- 9. Continuity / Perpetual Succession
- 10. Liability

(Name and describe $\frac{1}{2}$ mark \times 4 = 02 marks) (Only naming 4 factors 1 mark) (b) State four limitations of a private limited company.

(02 marks)

- 1. Limited capital due to the limited number of shareholders
- 2. Inability to issue shares to the general public
- 3. Restrictions in debt capital
- 4. The complex procedure of the establishment
- 5. Restrictions on transferring shares
- 6. Can't be acted as a listed company
- 7. Dual Taxation
- 8. The complex procedure of the dissolution

 $(\frac{1}{2} \max k \times 4 = 02 \max ks)$

(v) Write two advantages and two disadvantages to this business by obtaining a longterm bank loan. (94 marks)

Advantages

- 1. A specific interest has to be paid
- 2. Ability to pay installments through the earnings
- 3. Relatively low interest is applicable
- 4. Having an agreement on re-payment time
- 5. Less financial risk
- 6. Increasing the real value of money
- 7. Can collect large amounts of funds

 $(01 \text{ mark} \times 2 = 02 \text{ marks})$

Disadvantages

- 1. Need of collaterals / Securities
- 2. High cost of obtaining loans
- 3. Being a long-term liability
- 4. Ownership being uncertain
- 5. Providing loans only for a specific purpose
- 6. Interest cost is high

 $(01 \ mark \times 2 = 02 \ marks)$ $\underline{Total = 20 \ marks}$

Question 03

3. (i) (a) What is 'social entrepreneurship'?

Not coupe / sun

Engaging in innovations to solve social, environmental and cultural problems with intention of social service.

Benefits such as mental satisfaction, acceptance, praise, mutual health are expected through this.

(02 marks)

(02 marks)

- (b) Write four challenges of social entrepreneurship.
 - 1. Difficulties in hiring skillful employees
 - 2. The balance between social and financial goals
 - 3. Issues of obtaining finance for business projects (Investments)
 - 4. Risk of expansion of the business
 - 5. Competition with traditional businesses

 $(\frac{1}{2} mark \times 4 = 02 marks)$

(ii) in Describe two differences between an entrepretieur and a businessman.

(02 marks)

Entrepreneur	Businessman					
Commences a business with his own idea of new concept The Business opponents of the entrepreneur is himself	Commences a business with an existing idea of concept Has other business opponents					
 The entrepreneur prepares himself for new business opportunities Is an innovator Faces risks When problems arise, face them courageously to overcome them 	 The businessman is always engaged in his business activities Traditionalist Engaged in activities protectively Gets discouraged when faced with difficulties 					

(b) State four advantages a customer can obtain through digital payment methods. (02 marks)

Speedy payments

(save lime a money

2. Low cost

- Global payment method
- Rewards and Discounts
- 5. 7/24 basis
- Ability to obtain recordings 6.
- Flexibility
- Safety of money due to not having physical relationships

 $(\frac{h}{mark} \times 4 = 02 \text{ marks})$

(iii) (a) Explain four ways that differentiate large scale enterprises from Micro, Small (62 marks) and Medium scale (MSM) enterprises.

- Limited sources of capital
- Less technological and infrastructure facilities
- Less legal restrictions 3.
- Different methods of making decisions (Flexible decision-making) 4.
- 5. Increasing employee relationships "
- Less market shares 6.

7. Comparatively a smaller number of employees

Less financials bonds 8.

(Namy

 $(\frac{4}{2} \max \times 4 = 02 \max \times s)$

(b) State four reasons that cause Micro, Small and Medium (MSM) scale (02 marks) enterprises to fail in Sri Lanka.

- Market problems
- Technological problems 2.
- 3. Financial problems
- 4. Employee issues
- 5. Infrastructure problems
- Family conflict regarding business matters 6.

Management issues

hering a business plan

 $(\frac{1}{2} mark \times 4 = 02 marks)$

(iv) (a) Describe the difference between 'mortgage loans' and 'bank overdrafts',

(62 marks)

Mortgage Loans

Is a long-term loan provided by a financial institution to an individual or business. secured against immovable property like real estate. The borrower agrees to repay the loan in regular installments over a specified period and comparatively less interest (I fred for m kle, is applicable.

Bank Overdraft

A short-term credit facility that allows a current account holder to issue cheques for a specific amount of money that it available in their bank account with the approval of the bank and comparatively high interest is applicable.

(For the complete answer with 02 points - 02 marks)

Or

Mortgage Loans	Bank Overdraft
1. No need to have a current account	1. A Current account is compulsory
Long-term It can be given by any financial	Short-term Only Commercial banks
institution 4. Comparatively low interest	4. Comparatively high interest
5. Interest to be paid for the full amount of the loan	Interest is applicable only for the used amount
Purchased properties and assets have to be obliged as collaterals	6.Collateral is not compulsory

(For the complete answer with 02 points - 02 marks)

(b) Indicate two benefits a businessman can obtain by purchasing treasury bills. (02 marks)

Confirmation of paying the total amount and the relevant interest by the government.

Securable investment / Calledon less nich 2.

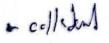
3. Ability to sell a secondary market

4. **High Liquidity**

Receiving interest at the moment of purchasing | lers | | (Con be used as a collator mark × 2 = 02 marks) 5.

- (a) Write two purposes of maintaining records in counter foils of cheques. (02 marks) Ability to get information about the ones (paying, amount, date) 1.
 - 2. Acts as legal proof
 - Ease of bank reconciliation activities 3.
 - To fulfill the tax and legal requirements 4.
 - Reduces fraud and errors 5.

 $(01 \text{ mark} \times 2 = 02 \text{ marks})$



2

(b) What is meant by 'micro-financing'?

(02 marks)

Micro-financing is the provision of small loans, savings, and other financial services to individuals or e-mail businesses typically in low-income communities, who lack access to traditional banking services.

(02 marks)

Total = 20 marks

Question 04

(i) (a) Name two beneficiaries of a life insurance.

(02 marks)

- 1. Insured / Insuree
- 2. Nominated beneficiaries

 $(01 \text{ mark} \times 2 = 02 \text{ marks})$

(b) State two benefits an exporter can obtain through Export Credit Insurance. (02 marks)

 Introducing insurance policies on not receiving and delay of money due to commercial and non-commercial reasons

 Providing guarantees to banks and financial institutes as receiving financial facilities for exporters in pre-shipments and post-shipments

3. Provide information about foreign customers

 $(01 \text{ mark} \times 2 = 02 \text{ marks})$

(ii) (a) Mention four advantages of social media to a business organization. (02 marks)

Brand promotion

- 2. Ability to address a wide customer base
- 3. Cost-effectiveness
- 4. Market expansion
- 5. Convenience for market research
- 6. Easy to attract employees
- 7. Introducing new products
- 8. focus on target promotions

 $(\frac{1}{2} \max \times 4 = 02 \max s)$

(b) State four disadvantages of signs and symbols used in communication. (02 marks)

1. There will be problems in exchanging information where the recipient

suffers from a sight impairment.

2. If signs and symbols get distorted over time, miscommunication can occur

3. It can be difficult to understand some signs and symbols

4. The need for knowledge of signs and symbols before they are understood

 $(\frac{1}{2} mark \times 4 = 02 marks)$

(iii) (a) What is meant by 'free trade'?

Non Jeril (02 marks)

Conducting trading activities without having tax and non-tax barriers

(02 marks)

(b) Explain the term 'multi-modal transport' with an example. (02 marks) Use of multiple modes (more than one mode) of transport to move goods or passengers by one transporter or one distributor. (Transportation which is done by integrating roads, railways, airways, and Enplanada - 01 waterways by one transporter) (for a complete answer 02 marks) (iv) (a) State two differences between an agent and a distributor? (-14 hy) 4 - 962 marks) owner Agent 1. Selling goods to the consumer with 1. Purchasing goods and selling them to the authority of the head wholesalers, retailers and consumers (No having an ownership of (Having an ownership of goods) goods) 2. Receiving a commission Receiving profits 3. No risk involvement 3. Bearing a risk $(01 \text{ mark} \times 2 = 02 \text{ marks})$ (b) Explain with an example how do tariff barriers (TB) differ from non-tariff barriers (NTB). (02 marks) Tariff Barriers are taxes or duties imposed by a government on imported or exported goods. of much Arthe Ex: Vehicles import tax, Rice import tax Non-Non-tariff barriers are access but use financial and non-financial limitations like quotas, licenses, embargoes, or standards to control the quantity or type of goods. Ex: Licence fee for imported vehicles or much for energy h Limitations on rice (Quantity, Dates) $(01 \text{ mark} \times 2 = 02 \text{ marks})$ (v) (a) Indicate four reasons why wholesale trade is important to a producer? (02 marks) Purchasing the products of the producer in bulk/lots / batches 1. Providing information about the market 2. Providing various services to the producer (Financial facilities, obtaining 3. raw materials) Make the production activities comfortable 4. Minimizing the effort of distribution and selling 5. 6. Less risk for the producer Displaying the production due to locating warehouses in several places 7. $(\frac{1}{2} mark \times 4 = 02 marks)$ (b) Explain four advantages of online trade for a businessman. (02 marks)

Convenience in buying and selling 1.

Less stock maintenance cost 2.

- Ability to provide facilities for many consumers 3.
- 24-hour global service 4.
- Less employee cost 5.
- 6. Less financial risk
- Quick responses to customers 7.

 $(\frac{1}{2} \max \times 4 = 02 \max s)$

Total = 20 marks

Question 05

Part II

- Ridma established a toy manufacturing factory that uses recycled materials and implements a cellular production layout. She applies diverse employee motivational methods and gets employee involvement in decision making. Moreover, she adopts the methodology of early correction before problems occur in the production process. Her management is characterized by self-confidence, industry expertise and collaboration with the workforce.
 - (i) (a) Mention two managerial skills Ridma possesses.

(02 marks)

- Conceptual skills 1.
- 2. Human skills / Interpersonal skills
- Technical skills

 $(01 \times 02 = marks)$

(b) Based on the behaviour, name the leadership style Ridma adopts considering the case. Give a reason for your answer, (02 marks)

Employee-oriented leadership style

 $(1 \times 01 = 01 \text{ mark})$

Reasons -

- Utilization of employees for decision-making
- 2. Using different motivational methods

 $(1 \times 01 = 01 \text{ mark})$

(ii) (a) State the controlling technique Ridma uses in the production process.

(02 marks)

A feed-forward control

(02 mark)

- (b) Describe two elements that should contain in the toys products for children to (02 marks) ensure quality.
 - Non-toxic 1.
 - Accordance with standards (Durability/ Safety) 2.
 - Helps childhood development 3.
 - Producing toys according to the age of the children 4.
 - Proper functioning 5.

(Naming 02 elements $\frac{1}{2} \times 02 = 01 \text{ mark}$ (Explaining 02 elements ½ × 02 = 01 mark)

(iii) Name two financial and two non-financial motivational methods Ridma can (04 marks) apply.

Financial Motivations

- Remuneration (Salary and wages)
- 2. Bonus
- (Addendance allowances roome form Other allowances 4. Providing company products with concessionary prices
- Loan facilities

 $(01 \times 02 = 02 \text{ marks})$

Non-financial Motivations

- 1. Employee training
- 2. Giving promotions
- 3. Providing job security
- 4. Providing a conducive environment and supplying new equipment
- Providing housing and recreational facilities
- Appreciation of performances

8. Employee empowerment (30h enrihal - -)
9. Beller lile (iv) (a) Describe two methods the factory can use to enhance machine productivity. (02 marks)

- Using sophisticated technological equipment
- 2. Using non-broken machines
- 3. Maintaining machines properly

 $(01\times02=02 \text{ marks})$

(b) Explain two advantages Ridma can obtain by using recycled materials in toy manufacturing.

- 1. Minimization of cost
- 2. Increasing profit
- Reducing carbon footprint
- 4. Social recognition (Through Social responsibilities)
- 5. Introducing new products
- 6. Receiving government patronage
- 7. Reduction of waste

(Explaining 2 advantages $1 \times 02 = 02$ marks)

(a) What is a 'cellular layout'?

(02 marks)

(02 marks)

Preparing layout by fixing similar and scalene machinery in separate cells to flow the functions of production in the production process is known as cellular layout

(02 marks for a complete answer)

(b) Write an advantage and a disadvantage of the cellular layout.

(02 marks)

Advantages

- Reducing material handling cost 1.
- Reducing lead time 2.
- 3. Easy communication
- Minimizing work in progress 4.
- Increasing the quality of the product

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- Growth in productivity
- Carrying out activities according to the production schedules.
- Reducing machine idle time and reducing employee idle time

 $(01 \times 01 = 01 \text{ mark})$

Disadvantages

- High initial cost
- Requirement of multi-skill employees

High employee stress 3.

4.

Bottlenecks in production activities. Cobstacles in randuc

Question 06

X

- 6. ABC Automobile (Pvt) Ltd Company produces and sells luxury branded cars targeting high-profile and wealthy individuals. The company uses JIT inventory control method and conducts market research for products which are at the growth stage of the product life cycle. The promotional media used by the company are mainly Facebook, YouTube, Instagram and TikTok. The company sells a car at a price of Rs. 10 000 000 and variable cost is Rs. 3500000. Fixed costs is Rs. 65000000.
 - (i) (a) What is meant by the 'JIT method'?

(02 marks)

The method of obtaining materials for production at the required time in the correct quantity and delivering the output to the market immediately is known as JIT methods

(02 marks)

(b) Describe two advantages of using IIT method in the inventory control.

(02 marks)

- Increasing profit due to decreasing cost 1.
- 2. Having efficient supply chain management
- Minimizing storing cost
- Improvement of working capital due to less stock cost

Increasing output

Being a demand a full production 6.

Increasing cash flows 7.

(Explaining 02 facts = $01 \times 2 = 02$ marks)

(ii) (a) Define 'target market'.

(02 marks)

Focusing on a specific consumer group from the total market by a producer to sell the product or introducing his product to the selected consumer group itself can be (02 marks) stated as target market

(b) Briefly describe the importance of conducting market research for the above

company. To understand the success of the own product, how it can be successful in the existing market in relation to the market share and product development with comparison to market development. the competitors

(02 marks)

(02 marks)

a reason for you		oz marks)
		(01 mark)
Psychological l	Dasis	(01 mark)
Reason - Aimir	ng people with high social status	(
do Meio for Lord	fits the company can obtain through market segmentation. (02 marks)
1. Since the e	entire market is subjected to analysis, much awareness reg	arding the
market can		
2. Ability to r	recognize the appropriate and periodic market	
3. Ability to a	utilize the limited resourcing available in the firm efficient	tly and
effectively		
4. The firm ca	an minimize the market risk	
5. Ability to l	launch marketing programs more successfully.	
	$(\frac{1}{2} \times 04)$	= 02 marks)
(iv) (a) Name the market	t promotion method Facebook, YouTube, Instagram and TikTok	
refers to.		(02 marks)
Social Madia	methody / social media markedry	(02 marks)
Social Media	methods / Socry	(02 marks)
(b) Write two chara	acteristics that can be observed at the growth stage of a	
product life cycl	le.	(02 marks)
1. Increasi	ng sales	
	ofit margin	
	ing competition	
4. Wide di		
	ing customer base	
	ion of market/ new markets	
	ing marketing expenses	
		2 = 02 marks
		- oz mano)
	ak-even point in units and rupees of this company?	(02 marks)
	units (BEP = 65000000	(01mark)
	10000000 - 35 00000)	(01mark)
BGP in Volum Pinoco coo	650 006 000	0
(b) If the company	sold 15 units of cars, calculate the profit.	(02 marks)
Rs.325	NY ,	l 20 marks)
2 x 5 th 1 5 st24 + 10 0 2 y 5 th 5777 1777	6500000 + profit 1/29	(02 marks)
	6500000 + Prop 1 10	
	6500000	
	11	
	profit 3250.00.00 (CPU X 5)	
	(cpi X 5)	
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	value of the second of the sec	
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	a be michaged.	4

(iii) (a) Name the base the above company adopted to segment the market and give

Question 07

Quesi	ion o	_		
7.	(i) ((a) Defi	ne the 'liquidity ratio'.	(02 marks)
			iquidity ratio shows the ability of the business to meet the short-	
		lial	pilities or to identify short-term insolvency.	
				(02 marks)
		th Eve	dala tara baratu et Unite anti tara	(02 marks)
			blain two benefits of liquidity ratio for a business. To identify the short-term insolvency of the business	(02 marks)
			To identify the liquidity	
			To identify the financial issues	
			To manage assets and liabilities	
				$02 = 02 \ marks)$
	(ii)	(a) Inc	licate four benefits of preparing a cash budget for a business.	(02 marks)
h		1.	Ability to make effective cash investments if any future cash exc	ess can be
4	•		identified in advance and cash surp	1us .
		2.	Ability to prepare for possible cash shortages successfully if any	future /
3 .		1	shortages can be identified in advance	creas of esticie
		6.	Facilitating planning and controlling of cash by comparing it with transactions	h actúal cash
		4.	Assisting in confirming the future financial conditions of the bus	iness when
), K. •.) •		mess when
		3.	1 100000	04 = 02 marks
		. 5	10 manage He income.	
		(b) W	hat is 'inter-bank call money market' of the Central Bank of Sri La	nka? (02 marks)
		т	he market where the short-term loan demand and short-term loan s	unnlies take
			lace among commercial banks is known as the interbank call mone	
			· · · · · · · · · · · · · · · · · · ·	(02 marks)
	(iii)	(a) D	escribe the impact of excess employees for a company.	(02 marks)
		,) • Increasing cost	(v+ mars)
			• Increasing employee idle time	
) Demotivating employees	1
		4	Demotivating employees Reducing total production employee produce	nving
		5	arising of financial problems	
		ь	Increasing employee absenteeism/turnover	
		-	(Explaining answer including at least two facts stated above 01	\times 2 = 02 marks)
		(b) V	rite two methods a company can use to identify employee grievance	s. (02 marks)
			1. Exit interview	(se maras)
			2. Suggestion box	
			3. Attitude survey	1
			4. Open-door policy	wman
			VI Charles of Colve	2 02 -

29

(iv)	(a) Sta	ate	four	disciplinary	actions	an	employer	can	take	against	employees.	(02	marks)

- Reprimand/ verbal warning
- Written warnings
- 3. Fines or recharging the loss
- 4. Suspension of the job temporary / Dismisss
- Transferring from the job
- Holding of salary increments or making it delaying
- B Demotion from the post , .
- Termination from the job

 $(1/2 \times 04 = 02 \text{ marks})$

(b) Write four benefits a member is entitled to obtain from the Employee Trust (02 marks) Fund (ETF).

- 1. Eligibility for death benefits
- 2. To obtain loans
- 4. Reimbursement of expenses on eye lenses / Media ficility)

 5. Insurance facilities for
- 5. Insurance facilities for permanent disabilities
- Financial support for advanced-level students for vocational education
- 7. Financial assistance for heart surgeries
- 8. Financial assistance for kidney transplant

 $(\frac{1}{2} \times 04 = 02 \text{ marks})$

(a) What is 'performance appraisal'?

(02 marks)

The process of supervising and reporting to what extent the relevant duties are specific period. performed successfully by the employee, during a (02 marks)

- (b) Describe two advantages a business can obtain by maintaining a 'skill inventory', (02 marks) (Total 20 marks)
 - 1. Identification of skills gap
 - 2. Ability to recognize training and development opportunities
 - 3. Ability to understand the competencies of existing employees
 - 4. To maintain a skillful workforce continuously

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- 5. Ability to identify the succession.
- To use when promoting employees

(Explaining 2 facts $1 \times 02 = 02$ marks)

Question 08

8. (i) (a) Mention four ways in which data can be presented.

(02 marks)

- 1. Pictorial data
- 2. Numerical data
- 3. Audio data
- 4. Visual data

 $(\frac{1}{2} \times 04 = 02 \text{ marks})$

(b) Name four characteristics of good information.

(02 marks)

- 1. Descriptive
- 2. Flexible
- 3. Readily available
- 4. Comparable
- Understandable
- 6. Reliable
- 7. Accuracy
- 8. Timely
- 9. Cost-effectiveness
- 10. Completeness
- 11. Relevancy

 $(\frac{1}{2} \times 04 = 02 \text{ marks})$

(ii) (a) Describe two benefits an organization can obtain by using information technology. (02 marks)

F

- Speed
 By obtaining even the complex things at a high speed and by classifying them, they could be reused.
- 2) Accuracy
 That the chances of making any mistakes by individuals are high. However since the number of people that participate in electronic information operations systems is less, the chances for making any mistake are very low.
- 5) Flexibility
 Ability to use for various functions exquisitely and ability to make any changes according to the relevant function.
- Reliability
 It is something that is created by accuracy. Improved quality This means, the affairs conducted using this technological information also contain high quality.
- Management of large quantity of information
 While a large amount of information could be obtained using technology,
 there is the ability to manage them to make decisions using that information
 as required.
- Less Employment Employees are being minimized because of using technological equipment.

- Less Space
 Being sufficient for the usage of technological equipment.
- Low Cost
 There is the ability to minimize the cost by being thrift because of the above factors.

Standard communication protocol used to transfer computer files from a server to

(Naming facts ½ × 2= 01 mark) (Explaining facts ½ × 2= 01 mark)

(b) Explain 'File Transfer Protocol' (FTP).

(02 marks)

the client's computer using network

This offous constitute and enchanging of the files including document Marks can be awarded for the explanation in the teacher's guide is quite to the files (02 marks) among the computers Connected with intervel)

(iii) (a) State the key difference between proprietary software and open-source software. (02 marks)

(Ides is enough)

Proprietary software is developed by a company or individual and can be used after payment. This software cannot be changed by the user.

(01 mark)

Open-source software is available without payment and users can improve and further develop.

Don't bring for

(b) What is a 'computer virus'?

Kr Ead or

(01 mark)

(02 marks)

A computer virus is a type of malicious software designed to replicate itself and spread from one computer to another. It typically attaches itself to legitimate programs or files and activates when the infected program or file is opened or executed

(02 marks)

- (iv) (a) State four information that should be presented in the Competitive Analysis of marketing plan. (02 marks)
 - 1. Existing competition
 - 2. Competition and their strengths
 - 3. Entrepreneur's strengths and weaknesses to face the competition.
 - Barriers to accessing the market such as cost time, technology, and patent rights.

 $(\% \times 4 = 02 \text{ marks})$

(b) Explain why the business plan is needed to an organization.

(02 marks)

- The business plan depicts where the business should go in the future (explaining its mission, goals, and objectives)
- 2. It gives a comprehension of the business to the interested parties.

epartment of	f Examina	ations - Sri Lanka, required Shire & Confidential
	3.	The state of the s
	4 3.	To identify the required resources for the business and to maneuver them
		easily.
	5.4.	Ability to organize future business activities in order and well through the
		deportation of everything suitably.
	b · 3.	Useful for evaluating the performance of the business
	7. 6.	
	8.2	Easy to regulate and control.
	8	
		(Explaining answer including about 02 facts $1 \times 2 = 02$ marks)
(v) (a		s 'working capital'? Write two reasons as to why it is essential for
	a busin	ess. (02 marks)
	The fi	unds a company uses to manage its day-to-day operations / Money required to
	maint	ain day-to-day business activities is known as working capital.
		(01 mark)
		Reasons:
	1.	To maintain daily activities without interruptions.
	2.	
	3.	To implement plans successfully
	4.	To protect business goodwill
	5.	To reduce risk
		$(\frac{1}{2} \times 2 = 01 \text{ marks})$
	(b) Writ	e two benefits a business can enjoy by obtaining an Environment Protection
	Lice	nce (EPL) from the Central Environmental Authority in Sri Lanka. (02 marks)
	1	
	1)	and prefection to good the environment pollums
	2	Ley prefection to good the environment through emissions by adapting on the german ger
	1	Eco-friendly approaches.
	1	Providing technical guidance to control environmental pollution.
,	2	I and protection for environmental issues
	رو مد	Able to compete with the international market by producing green products
	3	Able to compete with the international market by producing green products
/)	Ability of act technolis 200 months
/	4	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
/	•	Legal protection for environmental issues Able to compete with the international market by producing green products Ability to get decharge of instructor Ability to get decharge of instructor A control He environmental pollum
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32 - Bu	usiness Stud	ies (Marking Scheme) G.C.E. (A/L) Examination - 2024 / Amendments to be included
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